

System Requirement

Microsoft Windows XP SP1/7/8/ 10

3.0 GHz or higher

4G or higher

1024×768 resolution or higher

For camera that supports plug-in free live view

Internet Explorer 8 – 11, Mozilla Firefox 30.0 and above version
and Google Chrome 41.0 and above version.

For **Google Chrome 45** and its above version or **Mozilla Firefox 52** and its above version which are plug-in free, Picture and Playback functions are hidden. To use mentioned functions via web browser, change to their lower version, or change to **Internet Explorer 8.0** and above version.

2.1 Setting the Network Camera over the LAN

To view and configure the camera via a **LAN**, you need to connect to the network camera in the same subnet as your computer, and install the **SADP** software to search and change the **IP** of the network camera.

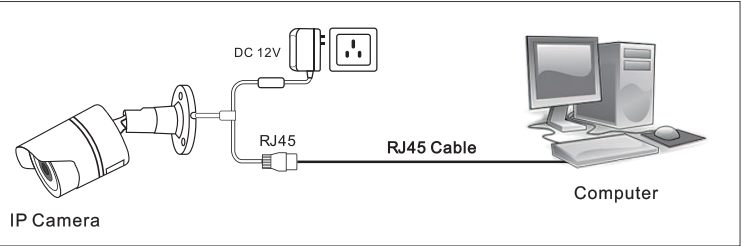
Tools: <https://www.vikylin.com/>

2.2 Wiring over the LAN

The following figures show the two ways of cable connection of a network camera and a computer:

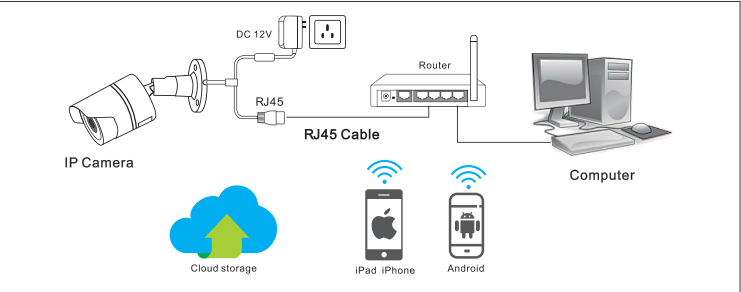
Purpose:

① To test the network camera, you can directly connect the network camera to the computer with a network cable. (Connecting directly must supply the camera with **DC 12V** power supply)



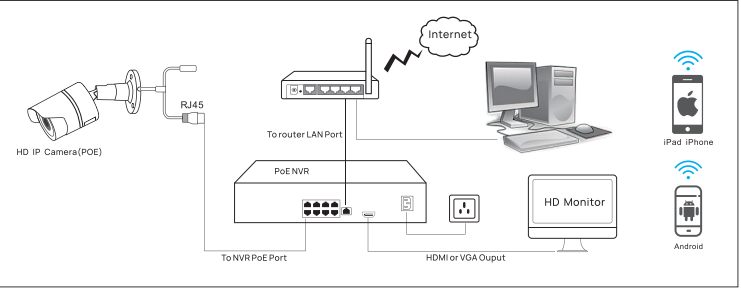
Connecting Directly

② Set network camera over the LAN via a switch or a router. (If it is a POE switch, you do not need to power the camera).

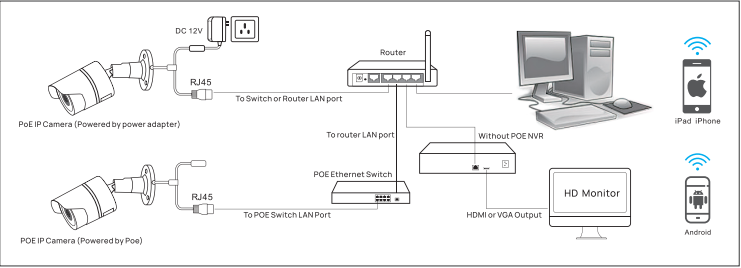


Connecting via a Router or a Switch

③ Connect cameras to NVR.



NVR with POE



NVR without POE

3.1 Accessing by Web Browsers

Steps:

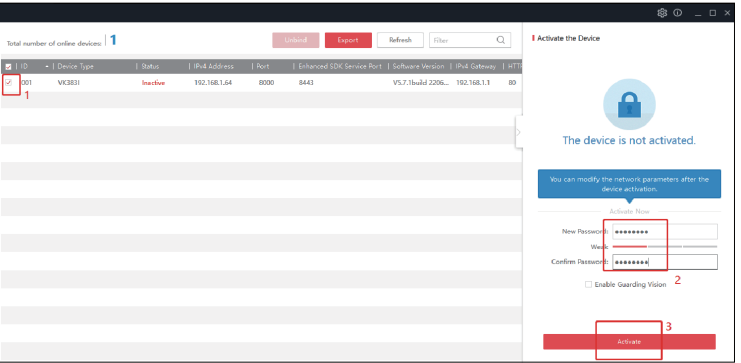
1.Computer download and install the **SADP** software tool.

 Download:
<https://www.hikvision.com/en/support/tools/hitools>

2. After installation, open the software and Refresh. Search for the IP address of the camera; Query the IP address of the Camera.

3. Activate Camera

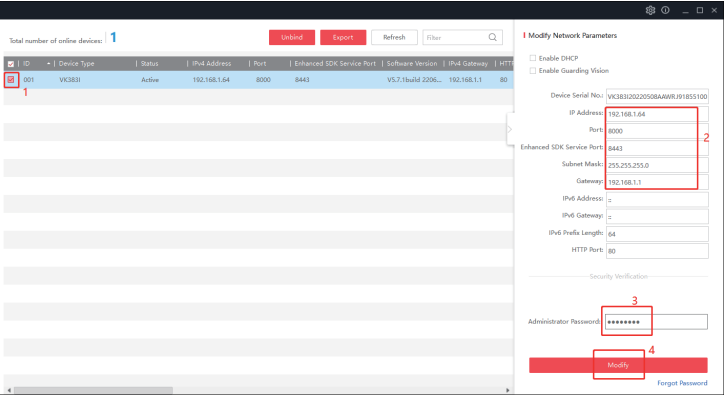
- ① Select a camera.
- ② Set password for the camera and confirm.
- ③ click Activate.



4. Modify the IP address of the camera and computer in the same network segment

Setting method:

- ① Select the IP address of the camera;
- ② Modify the IP address of the camera to be in the same network segment as the IP address of the computer, or choose DHCP to obtain an IP address automatically;
- ③ Enter the camera password;
- ④ Select Modify, then shows that the Parameters modification completed.



3.2 Web Login

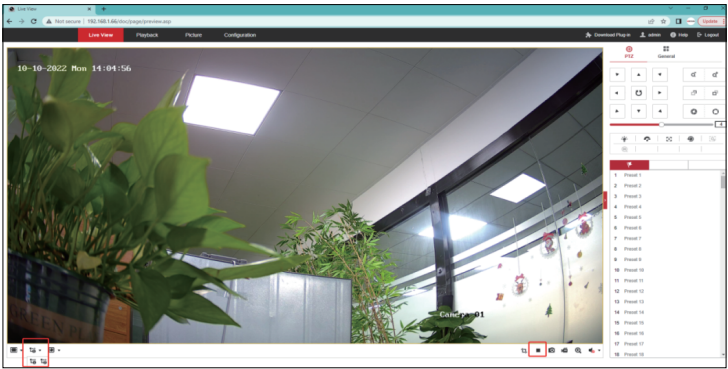
1. Open the web browser or double click the camera IP address on
SADP;

2. In the browser address bar, input the IP address of the network camera, and press the Enter key to enter the login interface. Input the **user name** and **password** and **click Login**.

Note:

- The default IP address is 192.168.1.64.
- Username: admin ;First login Click "Download Plug-in" when prompted;You have to download and run the executable as administrator.
- If failed to install the plug-in, download and save the Plug-in to the computer, close all browsers then re-install it.

- If there is a delay in video response when accessing remotely, please switch to Sub Stream instead. To learn the function of each button, just put the mouse on, and it will show screen tips.

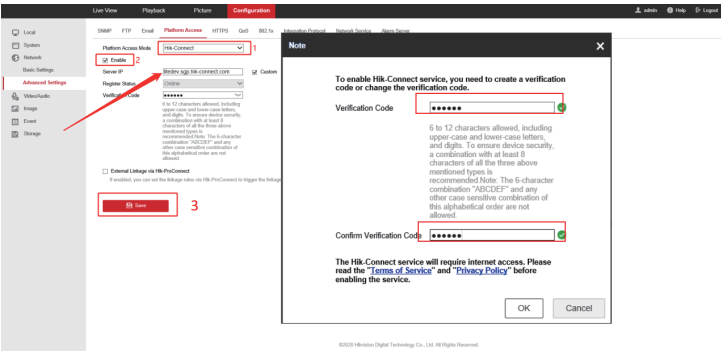


3.3 Access to the camera by Hik-Connect

① Login the web interface of camera,Steps:Configuration > Network >Advanced Settings > Platform Access >Choose Hik-Connect.

② click "Enable",enter and confirm the Verification Code.

③ click"save"and refresh web .The register status content will show online.



④ Download the Hikvision mobile app Hik-connect on your mobile phone.



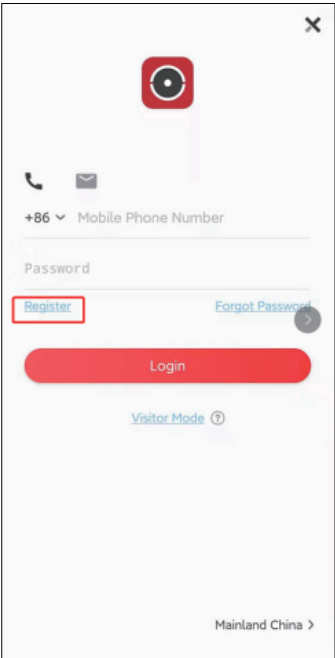
Android app



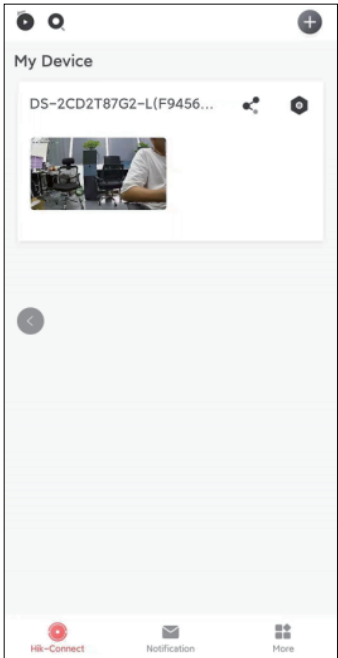
IOS app

⑤ open the mobile app. click Register, select a region, choose mobile registration or email registration, and fill in the correct verification code to automatically log in.

⑥ after registration,Click" +" to add a device,scan the QR code of the device body. enter the device verification code, Enter the device name.Clicking the device to watch the video.



①

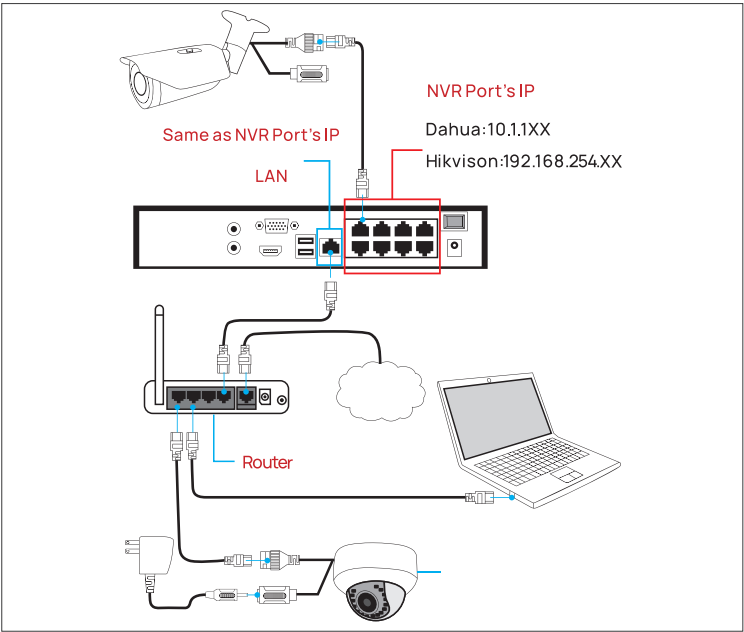


②

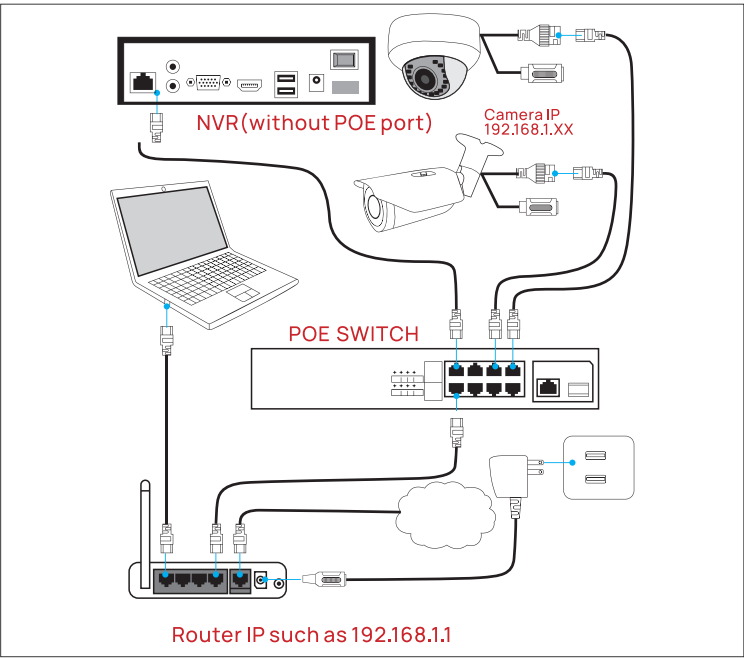
Note:

If you can not connect to the camera, please check your Internet connection and verify the IP address, gateway, and DNS setting in the camera. The Cloud login status should be online, which means the camera has registered to the cloud server.

Camera Connection to NVR



POE port NVR



Without POE port NVR

The camera can work with Hikvision POE NVR,Plug and Play, besides,the IP camera also supports standard ONVIF protocol ,which can be added to third-party video recorder easily with ONVIF.

When connecting to a third-party brand NVR, you need to manually enable the ONVIF function on the web page of the camera.

Note:

① Before connecting cameras to NVR that has POE switch ,make sure the NVR and cameras have valid IP scheme that matches each other. (e.g.: Dahua NVR POE Port's IP Network Segment is 10. 1. 1.XX, so the camera IP must be 10. 1. 1.XX)

② Before connecting cameras to NVR that has no POE switch, Make sure the NVR and the camera are on the same network segment. (e.g.: POE switch router router's IP is 192.168.1.1, so the camera IP must be 192.168.1.XX)

③ Some POE NVR models support plug and play(such as Hikvision POE NVR), if the "Plug & Play" feature is not available or not applicable, please add camera manually.

Frequently Asked Questions

5.1 Why can't I open the default IP address 192.168.1.64 via a web browser?

The default IP address may not match your LAN's IP segment. Check your computer's IP address before accessing the camera. If the IP address does not match the 192.168.1.x segment, please install the IP search tool from the download

website to modify the camera's IP address. Make sure the IP address of the camera matches the LAN IP scheme. For example, if the your LAN is 192.168.0.A, then set the IP camera to 192.168.0.B and so on.

5.2 How to upgrade the IP camera ?

① Ask the supplier for the suitable firmware.

② You can use the web browser, search tool, or PC client to upgrade the camera.

③Go to the Configuration > System > Maintenance > Upgrade & Maintenance, click browse and select the firmware, then click the Upgrade button and wait for the operation to complete.

5.3 How to fetch the RTSP video stream and http snapshot?

The URL of Hikvision main stream H.264 is:

rtsp://admin:asd12345@192.168.1.64:554/h264/ch1/-main/av_stream

The URL of Hikvision sub stream H.265 is:

rtsp://admin:asd12345@192.168.1.64:554/h265/ch1/sub-/av_stream

5.4 Why does the NVR not show image after adding your IP camera ?

① Make sure you selected the right protocol and enter the correct username and password when adding the cameras.

② Make sure the NVR and IP camera are the same IP seament.(eg. NVR:192.168.1.x, and IP camera:192.168.1.y).

③ Try changing the camera encode mode to H.264 if the NVR can't support H.265. (Configuration → Camera → Video > Encode mode: H.264)

5.5 Forget Password

Steps: Open Hik-Connect > Check the camera > Click Forget Password > Click "Export" to export the file and send it to the after-sales personnel > Enter the key given by the after-sales service personnel > Enter a new password for the camera.

5.6 Reset camera

Reset the keyway on the camera housing, open the slot cover, and press and hold the reset key for 15s to restore the camera to the factory.